

CAN Strategic Plan (2017-2019)



Vision

People with communication disability are respected and can communicate.

Mission

To build the capacity of communities across Victoria to include and support the participation of people with communication disability.

Objectives

1. To enhance the participation and inclusion of people with communication disability
2. To provide expert support, mentoring, information and resources in communication disability
3. To develop skills and knowledge of communication partners who interact with people with communication disability
4. To lead, create and extend communication accessible services and communities for people with communication disability/difficulty; including people who are members of Aboriginal and Torres Strait Islander or Culturally and Linguistically Diverse communities
5. To increase the number of community and mainstream services that are accredited with the Communication Access Symbol
6. To build the capacity and facilitate leadership, employment and educational opportunities for people with communication disability
7. To create and support local targeted networks in rural and metro areas to create opportunities and eliminate barriers to communication

Desired Outcomes

- 1.1 People with communication disability participate in, and benefit from, the same community activities and mainstream services as everyone else.
- 1.2 People with communication disability are connected and provided with accessible information to inform decisions and choices.
- 1.3 People with communication disability have strategies and resources to participate and contribute to the community and protect their rights made possible through capacity building activities

- 1.4 People with communication disability actively contribute to leading, shaping and influencing their community, including the Communication Access Network through capacity building activities.
- 1.5 Increased skills, knowledge and capability within all Victorian communities to ensure successful communication by people with communication disabilities.

Strategies

- 2.1 The CAN promotes communication access as part of human rights and universal access commitments
- 2.2 The CAN provides opportunities and mentoring in leadership roles for people with communication disability
- 2.3 The CAN promotes the participation of people with communication disability in communities
- 2.4 The CAN engages and employs people with communication disability to lead and deliver services within the CAN
- 2.5 The CAN provides community and mainstream organisations with guidelines, processes & resources that facilitate the participation of people with communication disability
- 2.6 The CAN uses a capacity building approach through partnering with community and mainstream services
- 2.7 The CAN has an effective partnership with the National Disability Insurance Agency and Department of Health and Human Services both regionally & centrally
- 2.8 The skills and knowledge of the CAN workforce are developed in the areas of Information, Linkages and Capacity Building, evaluation & project management
- 2.9 The CAN has access to shared information, including an online information resource and information sharing site
- 2.10 The CAN further increases the skills and capacity of disability and allied health workforce in communication access and communication disability
- 2.11 The CAN increases the skills, knowledge and awareness of multi-modal communication in speech pathologists and others
- 2.12 The CAN maintains and builds on the communication champions networks across Victoria

Note: CAN comprises the Communication & Inclusion Resource Centre (CIRC) in Melbourne and 11 Regional Communication Services (RCS) located at 18 sites across the state, including community health centres and disability organisations.